

CASE STUDY

Supporting Healthcare Growth with Seamless Connectivity



OVERVIEW

A rapidly expanding healthcare organization added six new locations across the DC Metro area. Over two years, OneVoice collaborated with the client, architect, contractor, and project management team to design and implement connectivity solutions that supported efficient operations and an exceptional patient experience. By engaging early in the Architecture, Engineering, and Construction (AEC) process, OneVoice helped ensure each facility opened on schedule with technology infrastructure aligned to organizational goals. Integrating facility design and technology planning from the outset enables healthcare organizations to strengthen operational resilience, streamline expansion, and deliver consistent, high-quality patient care across every location.

CHALLENGES

Expanding across multiple locations presented several challenges:



Unique Building Requirements

Each facility had different architectural and construction considerations, requiring customized approaches while maintaining consistent technology standards across all sites.



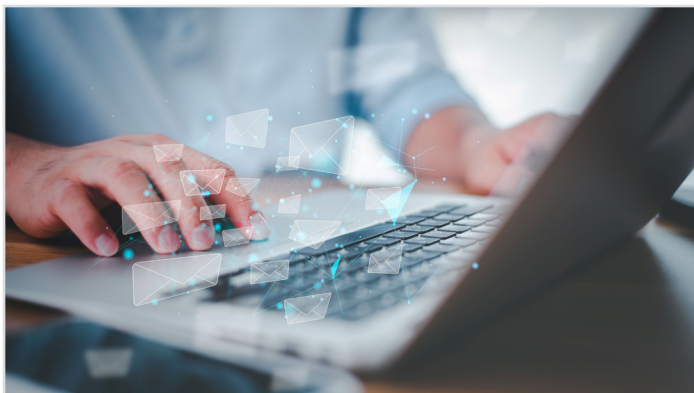
Coordination Across Stakeholders

Successful deployment required ongoing collaboration among architects, contractors, project managers, and the client to align expectations, budgets, and timelines.



Maintaining Consistency

The client needed to ensure consistent connectivity, cabling performance, sound masking, and user experiences across all locations.



IMPACT

OneVoice integrated directly into the AEC workflow, participating in planning reviews, budget discussions, and project coordination meetings from the outset.

Through consistent communication and a shared commitment to execution, the project team developed a strong working rhythm over time. This synergy enabled faster turnarounds, minimized coordination challenges, and allowed the client to accelerate their expansion without sacrificing quality or performance.

The result is a repeatable, reliable process where connectivity is never an afterthought. The client has confidence that each new facility will be delivered with fully aligned technology infrastructure—on time, on scope, and ready to support both staff and patient needs from day one.

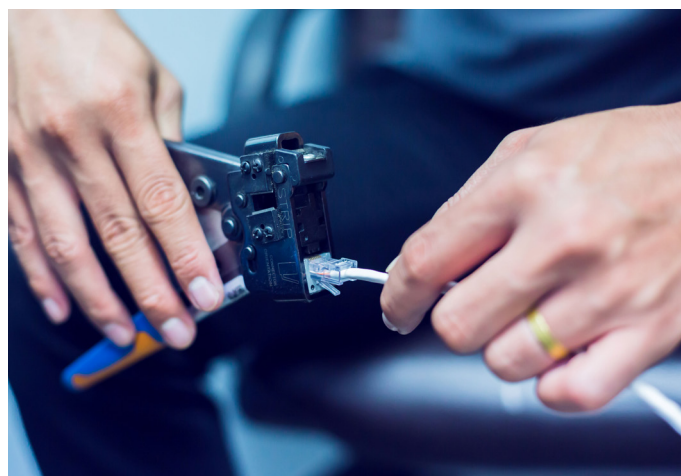
Built for AEC Collaboration

By engaging early and remaining fully integrated throughout the AEC process, OneVoice helped transform connectivity from an afterthought into a strategic advantage. The result is a proven framework for delivering connected healthcare environments that support growth, operational excellence, and exceptional patient care from the moment each facility opens its doors.

RESULTS

The partnership delivered measurable value for both the healthcare organization and the project team:

- Successfully deployed connectivity solutions across six new healthcare facilities in the DC Metro area.
- Ensured each location opened with fully operational technology infrastructure and connectivity systems.
- Reduced coordination challenges through early engagement and proactive planning.
- Timeline alignment between construction and technology requirements.



- Created a repeatable, scalable process for future expansion projects.
- Delivered consistent performance, reliability, and patient-focused technology experiences across all locations.

